

Australian College of English 2007

The following sets out the terms and conditions of your enrolment at the Australian College of English (ACE) referred to hereafter as "The College".

1. Cancellation Policy

For the purposes of this policy a course is defined as the number of modules/weeks that have been prepaid for tuition at any campus of ACE. The College guarantees to conform to the Refund Policy and Code of Ethics of English Australia.

The Enrolment Fee is payable once only and is not refundable.

Tuition

- At least 4 weeks written notice prior to commencement of the course, full refund.
- Less than 4 weeks written notice prior to commencement of the course, a cancellation charge equal to the first 4 weeks of tuition will apply.
- No refund is payable after you have commenced studying at The College.
- If visa application has been denied, a full refund of tuition fees and accommodation fees (if a placement has not been made) will be made provided The College receives a copy of the Australian Embassy rejection letter.
- The College reserves the right to expel students for serious breaches of discipline. Where an expelled student has enrolled in a course greater than 20 weeks and has taken up less than the 20 weeks of the course, 40% of prepaid fees will be refunded in respect of remaining course weeks greater than 20 weeks.
- Students who transfer to university studies, and who have met the university's English entry requirements, are eligible for a refund on the unused portion of English studies less a cancellation fee of 25% of those fees. The refund will be calculated from the commencement date of the university studies. Students will not be released from The College prior to the commencement date of the university semester.
- Course fees are not transferable to another person or institution.
- Refunds will be paid within 4 weeks of The College receiving written advice.
- If The College cannot offer the enrolled course, the student is entitled to a full refund (paid within 2 weeks of notification).

Accommodation

- No refund will be made on the accommodation placement fee.
- 4 weeks written notice, full refund on accommodation fees.
- Less than 4 weeks written notice or if a placement has been made, a cancellation charge equal to 2 weeks accommodation fees will apply.
- If you wish to leave your homestay at any time, you are required to give notice of 2 weeks.
- Special cancellation fees may apply for other accommodation arrangements.
- Guardianship fees are non-refundable.
- An \$80 amendment fee applies to all changes made to accommodation bookings after the commencement of the course.

Airport Transfer

- No refund will be made if the student fails to notify The College of their flight details or any change of details 2 working days before arrival.

Please Note

Refunds will be paid to the person who entered into the contract or, if you enrol through a representative and give us written permission, the refund can be paid through your representative. Monies will be refunded in the currency they were paid in.

2. Change of Address

I understand that it is my responsibility to advise The College of my current residential address on arrival and if I change my address I must notify The College immediately. I am aware that failure to notify The College that I have changed my address may result in automatic cancellation of my visa without my knowledge.

3. Young Student Carers

Students under 18 years of age only: Parents of students enrolling at The College must nominate a carer living in the city in which they will be studying and who will be responsible for the welfare of the child whilst studying at The College, or request The College Carer Service.

4. Indemnity and Release

In consideration of The College accepting my application for enrolment as a student and providing tuition to me, I agree that I will not hold it, and/or its employees, and/or agents responsible or liable for and will not make any claim against any of them for any loss, damage, death or injury which I may suffer or cause as a result of/or in connection with or during the period of:

- (a) my attendance at any premises owned, operated or controlled by The College.
- (b) my attendance at any activity [whether sporting, cultural, social, educational, recreational or otherwise] organised by or on behalf of or with the assistance of The College or any activity of which The College has any knowledge.
- (c) any accommodation whether short-term or long-term arranged for me by The College.
- (d) in any way whatsoever my association with The College.

On behalf of myself, my executors, administrators and assigns, I hereby release The College and/or agents from loss, damage, death or injury from any actions, claims and demands which, if I had not entered in to this Agreement, I might otherwise have been entitled to take or make in respect of any such loss, damage, death or injury and I hereby indemnify The College and/or its employees, and/or agents against any such liability.

This agreement does not remove the right to take further action under Australia's consumer protection laws. ACE's dispute resolution processes do not limit the student's right to pursue other legal remedies.

I agree that this Agreement shall be governed in all respects by and interpreted in accordance with the Laws of the State in which the campus I attend is located in the Commonwealth of Australia.

Privacy

The information you provide on this form will be used to process your enrolment at The College. Your enrolment may be delayed if the information provided is incomplete. This information will be treated as confidential and is available for your review. However, it may be made available to Australian immigration and education authorities in connection with your visa, as required by the National Code and the ESOS Act 2000. The College may send you information about its programs or other related courses. You may request not to receive further information at any time.

Terms

- Applicants for ATTC courses may need to take a separate entry test.
- The College reserves the right to change start dates, course curricula, course timetables and any programs at any time.
- All prices are stated in Australian Dollars (AU\$) and are subject to change without notice.
- The College is closed on official public holidays and 09/11/07 & 24/12/07-28/12/07.
- 10% Goods and Services Tax [GST] has been added to Apartment Accommodation, Airport Transfer, Placement, Retreat, Workit and Materials Fees.
- All campuses are fully accredited by NEAS.
- *Indicates that a course is not available to Student Visa holders.

Contact

Please contact the ACE Head Office for all course enquiries.

